



TOWN
HALL
BIRMINGHAM

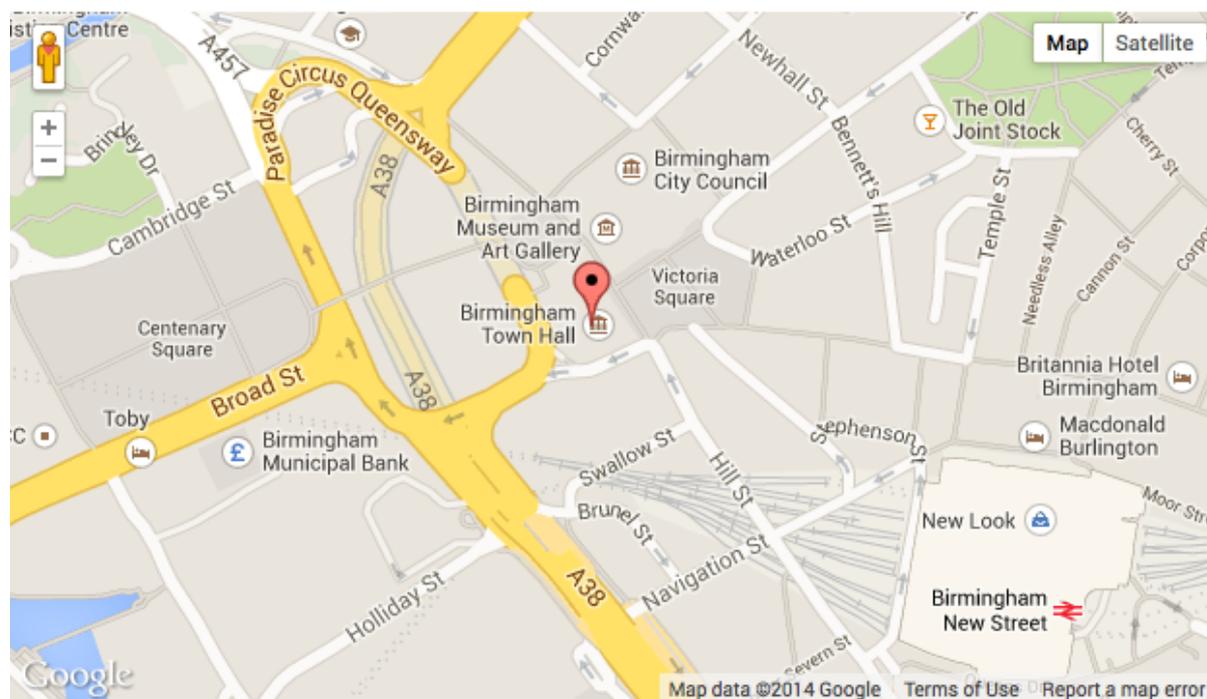
Introduction to Relaxed Performances at Town Hall

Parents / Caregivers information

Thanks for booking for a Relaxed Performance at Town Hall. We want your experience to be as stress free and enjoyable as possible, and have put together this pack to prepare you and the children for your visit. If you need further information or specific help then please contact us.

Getting to us and parking.

Town Hall is located in the city centre of Birmingham on Victoria Square. There is a small layby near Town Hall, on Paradise Circus, where audience members can drop off their friends and family, but this is a double red line area, so there is no parking allowed. Town Hall has 3 disabled parking bays next to the building which can be reserved by contacting Town Hall Stage Door on 0121 644 5039. There are a series of bus stops on Paradise Circus, which are situated next to Town Hall, and have flat access to the front of the building. A map of Town Hall's location is shown below.



The Town Hall car park (red caged car park) is a 'pay on foot' car park and is located on Brunel Street (postcode: B1 1TA). The Paradise Circus multi-storey car park is a 'pay and display' car park. And is located on Cambridge Street/Brindley Drive (postcode: B1 2NB). The Town Hall car park is around a 3-5 minute walk from Town Hall, and the Brindley Drive car park is around a 5-10 minute walk.

Town Hall information

Town hall staff will be positioned on each door and can help you when you arrive. They will be wearing name badges and black waistcoats.

If a member of your party is a wheelchair user, there are two ways of accessing the relevant level of the building:

- 1) Via a ramp into the stalls area, which is located by Door B
- 2) Via a lift (located next to the box office) which will stop at all levels in the hall, for access to the disabled toilets on each level, the stalls seating and circle level.



For some children's shows, a free pushchair park is available in the lower bar. You will be given a ticket to use when you reclaim your pushchair.



Toilets

There are toilets on each level of Town Hall. On the Lower level (lift level -1), there are ladies and gents toilets and an accessible toilet. There are baby-changing facilities located next to the accessible toilet, and additional changing tables in the Lower Ladies toilet.

On the ground level (lift level 0), there are accessible toilets located in both of the side foyers, near to doors B and E.

On the circle level (lift level 2), there are ladies and gents toilets located at each end of the Circle Bar. The gents toilets are located near Door J, and the ladies toilets are located near Door M. There is also an accessible toilet in the Circle Bar.

Refreshments

The Coffee Bar sells snacks and drinks (hot and cold), which can be taken into the hall in plastic cups. We do ask that hot drinks have a lid on them.



Town Hall Staff

We are here to help you and make sure you get the most out of your visit. Please ask a member of staff if there is anything we can do to help.



Tickets

You can collect your tickets from the box office which is located on the ground floor.



Relaxed performances

The idea is that everyone is exactly that! You or your children may need some time away from the main auditorium and we have created a chill out zone for you to feel comfortable in. This space is located on the circle level (Level 2) in the circle bar. There will be beanbags and toys in there for you.

The doors to the auditorium will be open at all times, and you are welcome to come and go as and when necessary.